

MEMBERS:

Chairs: Christina Coviello

Members: Susan Sullivan, Karenza DiFonzo, Maureen Fagan, Kristin Hawley-Johnson, Meredith Stover, Lynne Myers, Somaly Heang, and JTF Faculty:
Nicole Cunningham, College of the Holy Cross
Meredith Stover, Babson College
Iris Godes, Dean College
Melissa Holster, Bunker Hill CC
Kathy Anderson, MGHIHP
Stephanie Wells, MEFA
Scott Wallace-Juedes, Wellesley College
Carla Minchello, Bentley College
Michael Albano, Wesleyan University
Susan Sullivan, North Shore CC
Anthony Crowe, Berklee College of Music

PURPOSE:

To provide Financial Aid professionals (both MASFAA members and non-member support staff) with the necessary tools, training, and other professional development opportunities to enhance their knowledge in a number of pertinent areas and topics related to financial aid.

2015-2016 OBJECTIVES:

1. Create a calendar of trainings and professional development opportunities for MASFAA members and administrative staff.
2. Try a new speaker for the annual tax workshop.

2015-2016 MASFAA GOALS:

- Advance the Art and Science of our Profession
 - with students, families, on and off-campus colleagues, faculty and administration, elected and governmental officials
- Increase engagement of members
- Continued commitment to high quality, cost effective training and professional development
- Update the Association's Strategic Plan

MONTHLY REPORT: JUNE 2016



MONTHLY REPORT: MAY 2016

- ◆ Support Staff Workshop, Thursday, 5/12 @ Wellesley
 - We have 25 people registered for the workshop
 - Candice Garabedian from UMASS Lowell will present on managing Student Employees
 - Susan Kolls from Northeastern will present on customer service issues such as dealing with difficult people and communication
 - Lunch will be provided
- ◆ The final session of the Leadership Academy (for the year as well as the final session for the first cohort) will be at Wellesley College on Thursday, 6/16 in the afternoon, right before the year-end event
 - The speaker will be Mike Boutin from MGH IHP to present on Diversity and Managing Across Difference
- ◆ We are looking for new chairs for all three sectors of PD&T: Generalist, Just the Facts, and Leadership Academy

MONTHLY REPORT: APRIL 2016

- ◆ None

MONTHLY REPORT: MARCH 2016

- ◆ The PDT& committee met on Friday, 3/11 to recap JTF, the Tax Workshops, and the three previous sessions of the Leadership Academy.
- ◆ Will email the listserv and last year's JTF presenters about earning credentials – NASFAA wants all presenters on a certain day to have all credentials for that day, and is willing to pay for our presenters.
- ◆ Support Staff workshop, tentatively 5/12 (if we can move MLA to 6/16 with year-end event)
 - We need presenters on Managing Student workers, empathy/dealing with difficult people, and a federal update??
- ◆ The final MLA topic is Diversity/Managing Across difference, possible date 6/16
 - Somaly has a contact at Babson who may be able do to a workshop on Divesity

MONTHLY REPORT: FEBRUARY 2016

- ◆ Tax Workshops
 - Hosted 2 tax workshops with Robert Weinerman from Iron Bridge.
 - The Worcester location was at Clark University on 1/20
 - We had 54 registered and 45 attended
 - The Greater Boston location was at Wellesley College on 1/26
 - We had 84 registered and 76 attended
- ◆ Leadership Academy

- One more session planned for late spring (possibly moving to June to coordinate with the year-end event)
- ◆ Other Workshops
 - Hope to plan a support staff workshop for May
- ◆ Planning a committee meeting for March

MONTHLY REPORT: JANUARY 2016**MONTHLY REPORT: DECEMBER 2015****MONTHLY REPORT: NOVEMBER 2015**

- ◆ Just the Facts
 - Successfully completed the 5-week Just the Facts training
 - 31 people participated
 - The first 4 sessions were at Wellesley College and the final session was held at Boston University
 - Thank you to all of the presenters
 - For next year, NASFAA wants all instructors on a given day to have the credentials for the day. NASFAA is willing to provide free vouchers for our instructors next year, so if anyone is interested, let PD&T know
- ◆ Leadership Academy
 - We started the second cohort this fall, with 7 new participants
 - We have 8 returning participants from the first cohort
 - We successfully ran the first and second sessions
 - The 1st session was on 9/24/15 for a discussion on Career Development and Goal Setting
 - Christina Coviello facilitated a workshop on Goal Setting, then we had a panel with Michele Kosboth and Meredith Stover, and after lunch Jim Slattery facilitated a strategic planning discussion
 - The 2nd session on 10/29/15 was presented by Julie Wickstrom and covered Professional Writing and Effective Communication
 - There are two more sessions planned: Conflict Management and Team Building/Problem Solving (12/3/15) and Diversity/Managing Across Difference (5/12/16)
- ◆ Tax Workshops
 - Robert Weinerman Tuesday 1/26/16: ½-day FM and ½-day IM, Boston-area location
 - Jim Briggs Friday 1/15/16
- ◆ Support Staff Workshop
 - We hope to plan a support staff workshop for the late spring

MONTHLY REPORT: OCTOBER 2015



MONTHLY REPORT: SEPTEMBER 2015



MONTHLY REPORT: AUGUST 2015

